

> The Time Bank Club

Join the Time Bank Club and guarantee priority access to the expertise you need, when you need it. If you want advice from an experienced analyst fast, you've got it.

The Club that Supports your Decisions

What if you could join a club that guaranteed premium access to experienced data analysts? Whether you need someone to visit your office, answer an email or take a phone call, membership of the Time Bank will ensure your needs are met, fast.

The Time Bank is a new service from SPSS Ireland. Whether you need tailored training, advice on survey design & reporting, advanced statistical techniques, or data mining - we can help. You can be 100% confident in your analysis, results & decisions.

With over 40 years combined experience, you are in excellent hands. Our consultants are SPSS experts & adhere to industry best practice. We can show you how to make evidence-based decisions & target your budget spend for a more effective ROI.

Now, you can be confident that when you need additional support, you've got it.

Benefits of the Time Bank

Ultimately, you'll save both time & money. Our promise to you is premium support.

- Speed - get the expertise you need, within three days, guaranteed.
- Confidence - be certain that your results are accurate & can stand up to scrutiny.
- Flexible to your needs - contact us by phone, email or meet us face to face.



1 to 1 Advice

[The Time Bank Club](#): contact us on **01 415 0234** or email clearknowledge@spss.ie

> How to Make the Time Bank work for you

Step One: Consultation

Contact your dedicated account manager, who will work with you to understand your objectives. After your requirements have been agreed, you can decide how much time you need. Once you've purchased your time, you can get started straight away.

Step Two: Scheduling

Time Bank members will receive priority treatment and will be dealt with by the next available consultant. When you contact us we'll schedule an experienced consultant to you. Our objective is to provide the expertise you need to achieve your objectives.

Step Three: Expert Advice

Our consultant will contact you at the agreed time and provide you with the help that you need. Assignments will be agreed and signed off between you and the consultant. We'll keep you updated on how many hours expertise you've got left in your Time Bank.

Step Four: Time for more

If you run out of time it's easy to purchase more. There's no need to fill out repetitive paperwork every time you need access to a consultant. Contact your account manager who will organise more time for you. With our support you can achieve your goals, fast.

How much does it cost?

You can access the Time Bank by purchasing time in bundles of five or ten days. Your account manager will agree a pricing package for you which will match your long-term requirements. Experienced consultants are available from €1200 a day. Repeat customers can save up to 10% by signing up to our unique loyalty programme.

Standard Terms & Conditions

- Support Contracts are valid for a period of 12 months from time of purchase.
- SPSS Ireland will keep an internal record of the time taken to address each query.
- SPSS Ireland will notify you when you have less than half a day of time remaining.
- A record of all work completed with time taken will be e-mailed to you on the last working day of the month detailing the amount of time remaining.
- Additional terms and conditions will apply, please contact us for details.